



Kent and Medway
NHS and Social Care Partnership Trust
Information Governance Department

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Sittingbourne
Kent
ME10 3DW

Tel: 01795 514525

Email: kmpt.ig@nhs.net
Website: www.kmpt.nhs.uk

Our Reference:
Your Reference:

<<Insert Date>>

Insert Address

Dear [REDACTED]

Request for Information

I write further to your request FOI ID 32193 under the Freedom of Information Act 2000 regarding:-

Mobile & Telephony Contract

Your request is set out below:

Telephony System

1. What is your current telephony system?
Mitel Hosted VoIP, currently being replaced with 8x8 hosted solution
2. How many users of the telephony system?
Approx. 2,500
3. When is the contract up for renewal?
2026
4. Are you considering Microsoft Teams Voice?
No
5. The name of the person responsible for this contract?
Jo Newton - Smith
6. The email address of the primary contact for this contract?
kmpt.procurement@nhs.net

Mobile phones

1. Who is your current mobile phone provider?
Vodafone

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

2. How many mobile connections?

Approx. 3335

3. When is the contract up for renewal?

31/07/2022

4. The name of the person responsible for this contract?

Jo Newton - Smith

5. The email address of the primary contact for this contract?

kmpt.procurement@nhs.net

Procurement

1. Do you procure through the Networks Services 2 framework?

2. Do you Direct Award?

The Trust will utilise frameworks available when determining the procurement approach for each contract and therefore we would procure through the Networks Services 2 Framework if appropriate to the needs of the Trust. The Trust will either direct award or run a mini competition ensuring that it follows the required process as set out in the framework guidance.

I confirm that the information above/attached completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department