

Privacy Notice – Kent and Medway Care Record (KMCR)

The Kent and Medway NHS and Social Care Partnership Trust keeps data on you relating to who you are, where you live, what you do, your family, possibly your friends, your employers, your habits, your problems and diagnoses, the reasons you seek help, your appointments, where you are seen and when you are seen, who by, referrals to and from specialists and other healthcare providers, tests carried out both here and in other places, investigations and scans, treatments and outcomes of treatments, your treatment history, the observations and opinions of other healthcare workers, within and without the NHS as well as comments and aide memoires reasonably made by healthcare professionals in this organisation who are appropriately involved in your health care.

When registering for NHS care within KMPT, all patients who receive care are registered on a organisational database, which is held by KMPT and hosted by The Access Group, a third party company which has legal responsibilities to protect your information. This system is called OpenRiO

We work as a partnership organisation for mental health services and may need to share some clinical information with other groups of professionals involved in the provision of care. In order to enable us to do this safely and securely, KMPT have joined together with the Integrated Care Boards, Hospital Trusts, Community Trusts and GP Practices based within the Kent and Medway area to commission the Kent and Medway Care Record. The system provided by Graphnet, brings together patient/client's information across health and social care organisations in a secure manner, giving a summary of your information from within a number of local records.

The Kent and Medway Care Record allows authorised workers in health and social care, easy access to your information that is critical to support decision-making about your care and treatment.

It shares important information about your health and care including:

- Any current health or care issues
- Your medications
- Allergies you may have
- Results of any recent tests that you may have had
- Details on any plans created for your care or treatment
- Information on any social care or carer support you may receive

The Kent and Medway Care Record pulls your information from several important areas of health and care including:

- Primary care e.g. GP practices
- Community services
- Mental health services
- Social care
- Secondary care e.g. hospitals
- Specialist services e.g. South East Ambulance services

Please be reassured, that only those with a legitimate need to access your information for direct care purposes will be able to. Every time someone accesses your record they will leave what we call an 'audit trail'. These 'audit trails' are monitored regularly and if anyone is found to have accessed your record inappropriately, then disciplinary action will be taken.

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You have the right to object to our sharing your data in these circumstances but we have an overriding responsibility to do what is in your best interests.

For further information about the Kent and Medway Care Record and the ways in which your data is used for this system please visit <https://www.kmhealthandcare.uk/transformation-projects/kent-and-medway-care-record>